



# Booking, Payment & Cancellation Policy

To join yoga classes, workshops or any other Yoga with Yaisa activity, you are requested to reserve a spot in advance through Yoga with Yaisa's [online booking system](#).

Casual drop-ins are possible, without any guarantee that a spot is available.

Payment can be done [online](#) in advance or by cash or card on the day at the shala.

The following pricing options are available:

- Online or studio single class pass (standard/concession)
- Online or studio 5-class pass (standard/concession)
- Online or studio 10-class pass (standard/concession)
- Online or studio 1 x week membership
- Online or studio unlimited membership

Class passes carry the following conditions:

- Class passes are not valid for workshops or special events.
- Class passes are non-refundable and non-transferable, except in extenuating circumstances. To request a refund, please contact Yaisa Nio on [info@yogawithyaisa.com](mailto:info@yogawithyaisa.com).
- The introduction pass can be used for up to three weeks from the date of first use.
- The single class pass has an expiry date of four (4) months from the date of purchase.
- 5- and 10-class passes have an expiry date of four (4) months from the date of first use.
- Class passes expiring with unused classes, can be reactivated by buying a new 5- or 10-class pass. The unused classes are added to the new class pass with the expiry date of that new pass.
- If classes are cancelled by Yoga with Yaisa, the validity of the class passes is automatically extended by the same number of days that classes are cancelled.

Memberships carry the following conditions:

- A membership is not valid for workshops or special events.
- A membership is non-transferable and non-refundable.
- After the initial 12 weeks, a membership can be suspended as often as needed, for a total maximum of 12 weeks per year (counting from the first day of membership).
- The administration fee for suspension is the price of one week's membership per suspension (debited from the credit card on file)
- Requests to suspend must be provided in writing to [info@yogawithyaisa.com](mailto:info@yogawithyaisa.com).
- For suspensions exceeding the maximum of 12 weeks in a year, a medical certificate or proof of relocation needs to be provided. Other reasons with proof can also be accepted at Yoga with Yaisa's discretion.
- If classes are cancelled by Yoga with Yaisa, the validity of the membership is automatically extended by the same number of days that classes are cancelled. Members are not charged until classes are back on and keep access to the Library.
- When Yoga with Yaisa extends a membership, it does not count towards the initial 12 weeks before a membership can be suspended.

For yoga workshops and other special events, prices and conditions are announced when applicable.

Booking changes, cancellations and no shows

- The first no-show or late cancellation fee is waived for studio classes.
- After that late cancellations or no-shows incur a lost class from any valid class pass.
- For students with a membership, the credit card on file is charge with \$10.
- If there is no valid class pass at the time of the late cancellation or no show, the class is deducted from the next pass purchased.
- There is no late cancellation or no-show fee for online classes, though common decency is appreciated.

Class reservations can be moved or cancelled at any time before the start of a class.

A cancellation less than four hours prior to the start of the class is considered a late cancellation.



Yoga classes may be recorded and uploaded to an online library. Great effort is made to make sure no student appears in the recording. If a student does appear in the recording, verbal consent is requested for both the recording and for making the class available online.

Every possible effort is made to deliver classes as advertised at specific time slots with specific teachers. However scheduling is subject to change without notice. Yoga with Yaisa is not liable to refund, transfer or offer compensation of any kind for classes that are late, changed or cancelled for any reason.

Yoga with Yaisa is not responsible for the safe keeping of students' belongings. Yoga with Yaisa accepts no responsibility for loss/ damage/ theft of student belongings.

Fees may increase from time to time to reflect increases in costs.

You must sign a waiver prior to partaking in any Yoga with Yaisa activity.

While we will make every effort to keep content on this site current, we do not guarantee it is the most up to date information available. For up-to-date information on class changes, prices, contact information and any other information regarding Yoga with Yaisa, its operations, programs and offers, please contact us on [info@yogawithyaisa.com](mailto:info@yogawithyaisa.com).